

Value Delivered

- ✓ Significantly reduced demand for site resources
- ✓ Incorporation of industry best practices & fleet standardization
- ✓ Improved processes & increased functionality
- ✓ Dependable lifecycle support for the software product
- ✓ Full implementation & integration of software product into site processes
- ✓ Improved department & site utilization of the LIMS
- ✓ Faster return to more efficient functioning

Industry Challenge

The chemistry laboratory database (LIMS) is an integral component in the day-to-day operations of the chemistry department, especially as the centralized data repository for interpretation and diagnostics of parameters important to the department. Proper, thorough, and timely implementation of the LIMS should lead to enhanced laboratory processes, better understanding of data, and improved data access. Therefore, proper project management is essential during implementation to minimize cost overruns, time delays, and unsatisfactory end products.

ChemStaff Solution

At ChemStaff, our experts can meet this challenge with extensive industry-specific knowledge and deep understanding of utility processes. Our trusted technical specialists deliver the augmented chemistry resources required for a comprehensive large-scale software package implementation, greatly reducing the utility's resource commitment. By providing needs analysis and project development, project management, configuration and customization support, identification of opportunities for process improvement, and user testing, ChemStaff expertly supports the chemistry department through the entire implementation process, including:

- ✓ Project development
- ✓ Site installation & implementation support
- ✓ Change management planning
- ✓ Advanced & post-deployment services

ChemStaff also delivers advanced services to utilities that have already deployed a LIMS product. This support includes configuration of existing functionality and modules that were not part of the initial implementation, development of advanced reporting features, and enhanced data management along with expert analysis.